

## **GETTING WHAT YOU PAY FOR WHEN BUYING FIREWOOD!**

Firewood is sold by a measurement called a "cord" or fractions of the "cord". A seller may not use terms such as "truck load", "face cord", "rick", or "pile".

A cord must equal 128 cubic feet. To be sure you have a cord, stack the wood neatly by placing the wood in a line or a row, with individual pieces touching and parallel to each other, making sure the wood is compact and has as few gaps as possible. Then measure the stack. If the width times the height times the length equals 128 cubic feet, you have a cord of firewood.

### **What you can do:**

- **When you buy firewood, ask the seller to stack the wood or stack the wood yourself.**
- **Get a receipt, which shows the seller's name, address, and phone number, and the price, amount, and kind of wood purchased. Write down the license number of the delivery vehicle.**
- **Measure the wood before using any.**
- **Take a picture of the stack if you think there is less than a cord.**
- **If you feel you have a problem, contact the seller before you burn any wood.**
- **If the problem cannot be resolved, contact State Plant Board, Bureau of Standards, 4608 West 61st Street, Little Rock, AR 72209, or phone (501) 570-1159 before you burn any wood.**